

**UNIVERSAL FAMILY  
LOCAL HUMAN RIGHTS COMMITTEE REPORT  
Draft**

**May 8, 2013**

**Location: Interstate Corporate Center  
6315 N. Center Drive, Building 20, Suite 249  
Norfolk, VA 23502**

**Committee Members Present:**

**Adria Peterson-Pulley  
Barbara Johnson  
Grace Washington**

**Committee Members Absent:**

**Dorothy Drummand**

**Human Rights Advocate:**

**Reginald Daye – Regional Advocate**

**CALL TO ORDER:**

**The meeting was called to order at 10:00 am by Barbara Johnson.**

**REVIEW AND APPROVAL OF MINUTES:**

**The minutes for Feb 6, 2013 were voted and approved with no corrections, by the committee.**

**OLD BUSINESS: None**

**NEW BUSINESS: *Peterson Family Care presented an amended behavioral management plan. Behavioral management plan was voted on and approved by the LHRC.***

**ADVOCATE REPORT:**

**MR. Reginald Daye REPORT**

***Mr. Daye provided a reminder about the upcoming phase III training for the CHRIS system. Providers who did not attend Phase I or II should attend Phase II training. Information regarding training was emailed by Mr. Timothy Jones. The CHRIS system will be live and providers will be expected to use system as of 6/1/13. Access to the CHRIS system requires registration through the DELTA portal. In the event that providers encounter problems with logging in to CHRIS after 6/1/13, they are reminded that incident forms are still required to be faxed within 24 hours. Upon issues with log-in being resolved, providers are expected to enter info previously faxed into CHRIS system. Mr. Daye also informed attendees that only LHRC's may close complaint cases. After providers' initial entries in to CHRIS system, Mr. Daye should be notified each time an update is made. Clients/ Guardians/ Legal Representatives will continue to need a written notification of findings and right to appeal.***

*Wednesday, 5/15/13 at 9am there is a Human Rights Training at the Southeast Virginia Training Center. Contact Mr. Timothy Jones for registration.*

*Mr. Daye recommended that all Providers that are absent during the LHRC meeting be sanctioned.*

*One consumer vacancy remains within the LHRC.*

**All Committee Members:**

**Please verify your attendance for each meeting with Chris Handy.**

**Family Preservation Services: 455-8300 or email: [chandy@fpscorp.com](mailto:chandy@fpscorp.com)**

**Public Comment:**

**At this time the LHRC is open for comment from the public:**

*No comments were forthcoming*



**\*\*PROGRAM REPORTS \*\* Presented on May 8, 2013**

**CHESAPEAKE TREATMENT CENTER**

**Representative: Chris Fontana**

**License is current**

**There were 148 individuals served in this quarter**

**There was no report of restraints (include physical and medical) There was no report of abuse/neglect (to include cases alleged, pending or proven). There was no report of serious incidents/injuries/death.**

**CMJ POSITIVE CHANGE, LLC**

**Representative: Isalene Anderson: (757) 923-1200, 342-4183**

**Address: P.O. Box 241, Suffolk, Va. 23434**

**Their license is current**

**There were 6 individuals served in this quarter**

**There was no report of restraints (include physical and medical). There was no report of abuse/neglect (to include cases alleged, pending or proven). There was no report of serious incidents/injuries/death.**

**CROSSROADS FAMILY SERVICES II, LLC**

**Representative: Tonya Young: 393-5800 cell: 285-5562**

**Address: 2602 Lincoln Street, Portsmouth, Va. 23704**

**License is current**

**There were 25 individuals served during this quarter**

**There was no report of restraints (include physical and medical). There was no report of abuse/neglect (to include cases alleged, pending or proven). There was no report of serious incidents/injuries/death.**

**ESSENTIAL INDEPENDENT LIFESTYLES**

**Representative: Carolyn Bowman: (757) 409-2879 or (757) 487-7517**

**Address: 3012 Camelot Boulevard, Chesapeake, Va. 23323**

**Their license is current**

**There were 4 individuals served during this quarter.**

**There were no reports of restraints (include physical and medical). There were no reports of abuse/neglect (to include cases alleged, pending or proven). There was no report of serious incidents/injuries/death.**

**FAMILY PRESERVATION SERVICES, INC**

**Representative: Chris Handy (757) 455-8300**

**Address: 6315 North Center Drive, Suite 249 Norfolk, Va. 23502**

**License is current**

**There were 74 individuals served during this quarter**

**There were no reports of abuse or neglect. There was no report of restraints (include physical and medical). There were no reports of abuse/neglect (to include cases alleged, pending or proven). There were no serious incidents/injuries/deaths.**

**Family Preservation Services, Inc/ Eastern Shore Region**

**Representative: Monika Isip/Chris Handy (757) 455-8300**

**Address: 6315 North Center Drive, Suite 249 Norfolk, Va. 23502**

**License is current**

**There were 39 individuals served during this quarter**

**There were no reports of abuse or neglect. There was no report of restraints (include physical and medical). There were no reports of abuse/neglect (to include cases alleged, pending or proven). There were no serious incidents/injuries/deaths.**

**HINES HAVEN HEALTHCARE, (Columbia House Inc.)**

**Representative: Cheryl Hines (757) 393-1500 cell: (757) 286-6996**

**Address: 816 Shell Road, Chesapeake VA 23323**

**The license is current**

**There were 6 individuals served during this quarter.**

**There is no report of abuse/neglect (to include cases alleged, pending or proven). There is no reports of serious incident/injuries/death. Closed session requested**

**Peterson Family Care Center**

**Representative: Keisha Smith (757)399-1924**

**Address:4314 Columbia Street, Portsmouth VA 23707**

**License is current**

**There were 5 individuals served during this quarter.**

**There is no report of abuse/neglect (to include cases alleged, pending or proven). There is no report of serious incident/injuries/death.**

**PHELPS LLC**

**Representative: Latoya Corbin (757)589-9266**

**Address: 4552 Van Dyck Drive**

**Virginia Beach, Va 23456**

**License is in process**

**There were 0 individuals served during this quarter.**

**PREFERRED PROVIDER SERVICES, LLC**

**Representative: Renea Ballard: (757) 399-6363 or 537-0258**

**Address: 212 Maxwell Avenue, Portsmouth, Va. 23702**

**License is current**

**There were 2 individuals served during this quarter**

**There was no report of restraints (include physical and medical. There was no report of abuse/neglect (to include cases alleged, pending or proven). There was no report of serious incidents/injuries/death.**

**Shekinah Glory LLC**

**Representative: John Olukanni: 757-965-4575, 757-575-1334**

**Address: 3805 Tablerock court, Virginia Beach, VA 23452**

**Seeking License;**

**There were 3 individuals served during this quarter**

**There was no report of restraints (include physical and medical. There was no report of abuse/neglect (to include cases alleged, pending or proven). There was one report of serious incidents/injuries/death. REQUESTING CLOSED SESSION**



**STEPPING STONE FAMILY SERVICES, INC.**

**Representative: Taquisa Simmons 757-237-8460, 757-404-1900, 757-673-8117**

**Address: 212 Research Drive, Suite 103, Chesapeake, VA 23320**

**ABSENT**

**There were no reports provided**

**TAYLOR FAMILY HOMES, LLC**

**Representative: Dorothy Taylor: 471-1121, 469-8334**

**Address: 3568 Brannon Drive, Virginia Beach, Va. 23456**

**License permanent**

**There was 4 individuals served during this quarter**

**There was no report of restraints (include physical and medical). There were no reports of abuse/neglect (to include cases alleged, pending or proven). There were no reports of serious incidents/injuries/deaths.**

**TRUST COUNSELING**

**Representative: Maurice Cannon (757)892-0467**

**Address: 2532 Farmworth Trail, Virginia Beach VA 23456**

**ABSENT**

**There was 18 individuals served during this quarter**

**There was no reports of restraints (include physical and medical). There were no reports of abuse/neglect. There were no reports of serious incidents/injuries/deaths.**

**VOA/BAKER HOUSE**

**Representative: Gail McLemore 497-1900, cell 650-1405**

**Address: 5677 Herbert Moore Road, Virginia Beach, Va. 23462**

**Their license current**

**There are 12 individuals served during this quarter.**

**There was no report of restraints (include physical and medical). There was one reports of abuse/neglect (to include cases alleged, pending or proven). There were no reports of serious incidents/injuries/deaths. CLOSED SESSION REQUESTED**

**EXECUTIVE SESSION:**

*A motion was made and passed ULHRC enter into Executive Session pursuant to Virginia Code Section 2.2-3711 (A) for the protection of privacy of individuals and their records in personal matters not related to public business, namely to review incidents with Volunteers of America and Shekinah Glory.*

**EXIT EXECUTIVE SESSION:**

*Upon reconvening into public session, the chair shall state the following:*

*“Each member shall certify that to the best of their knowledge that matters only lawfully exempted from open meeting requirements and only such matters for the protection of the privacy of individuals and their records in personal matters not related to public business were heard, discussed, or considered.” Following closed session, the recommendation was made that Volunteers of America institute supervision and documentation of such for oversight of staff in following training and protocols for individuals with special needs.*

**ADJOURNMENT:**

**The meeting was adjourned by Barbara Johnson at 10:50am.**



**MEMO**

**To: All**

**From: Universal Family Local Human Rights Committee**

**Re: Meetings for the year**

**Address: Interstate Corporate Center, Building 20,  
6315 North Center Drive, Suite 249 Norfolk, Va. 23502**

**Time: 9:30am**

**Dates:**

**Aug 7<sup>th</sup>, 2013**